

R.M.A. (Return Merchandise Authorization) Request Form

PLEASE PROVIDE THE FOLLOWING ALONG WITH YOUR R.M.A. MERCHANDISE:

- R.M.A. FORM ALONG WITH PROOF OF PURCHASE (COPY OF INVOICE) OF ALL RETURNS THAT ARE IN WARRANTY. *ALL RETURNS WILL BE CONSIDERED OUT OF WARRANTY IF SHIPPED WITHOUT AN R.M.A. FORM AND PROOF OF PURCHASE, AND YOU WILL BE NOTIFIED OF THE COST OF REPAIR.
- R.M.A. NUMBER, WHEN RECIEVED MUST BE WRITTEN VISIBLY ON THE SHIPPING CARTON.
- RETURN ONLY THE DEFECTIVE ITEMS!
- PLEASE CHECK TO MAKE SURE THAT ALL RETURN ITEMS WERE PURCHASED FROM iCella, Inc.
- ALL NON-DEFECTIVE RETURNS ARE SUBJECT TO A MINIMUM TWENTY-FIVE (25%) PERCENT OR MORE RESTOCKING FEE FOR CREDIT.
- NO WARRANTY FOR ITEMS PURCHASED AT UNDER ONE (\$1) DOLLAR UNLESS MANUFACTURER'S DEFECT.

COMPANY NAME: _____

SHIPPING ADDRESS: _____

PHONE #: _____ **CONTACT NAME:** _____

FAX #: _____ **ACCT #:** _____

(For office use only) iCella, Inc. R.M.A. #: _____

ITEMS TO RETURN

1) Inv. Date	Inv. #:	Item #:	Quantity:	Unit Price: \$
Item Description:				
Reason for Return:				
2) Inv. Date	Inv. #:	Item #:	Quantity:	Unit Price: \$
Item Description:				
Reason for Return:				
3) Inv. Date	Inv. #:	Item #:	Quantity:	Unit Price: \$
Item Description:				
Reason for Return:				

* PLEAE FAX THE COPY OF OUR INVOICE RELATED TO THE ITEM(S) ABOVE FOR THE R.M.A. NUMBER